

FAMILY MEETING AREA

Q: How do I contact or find my runner or family?
A: Go to the Information Kiosk in the Family Meeting Area.

Q: My runner is in the Medical Tent. What should I do?
A: Go to the Information Kiosk in the Family Meeting Area.

Q: Is there a lost and found?
A: Go to the Information Kiosk in the Family Meeting Area. All unclaimed items will eventually be transported to the Athlete Services office in Hopkinton after the race. (Please note that it may take several days for unclaimed items to be shipped from Boston to Hopkinton.) Please email registration@baa.org to inquire. Make sure to include your full name and bib number.

GENERAL

Q: When will the winners finish?
A: Anticipated Finish Times:

Lead Men, Wheelchair:	10:26 a.m.
Lead Women, Wheelchair:	10:43 a.m.
Professional Men:	11:45 a.m.
Professional Women:	12:09 p.m.

Q: How may I track a runner on my phone?

A: With the B.A.A. Racing App downloadable via the Apple App and Google Play stores. Track your runner, search for your favorite participants by name, bib, or hometown and view their live location on the course as well as get frequent updates as they start, pass timing marks, and finish!



Q: When does timing of the race cease?
A: Timing will cease six hours after the last person crosses the starting line in Hopkinton, approximately at 5:30 p.m.

Q: Where do I direct people for medical attention?
A: Medical volunteers will be stationed throughout the Finish Area. They are wearing red volunteer jackets.

Q: I forgot to pick up the gear bag I checked on Boylston Street on race morning. How can I get it back?

A: Send an email to: registration@baa.org, including your full name and bib number. Pick-up will be arranged.

Q: Can I talk to reporters if they ask me questions?
A: Yes, to each individual's own comfort level.

Q: Where may I cross Boylston Street?
A: Either at the west side of Hereford Street or at Arlington Street.

Q: Where do lactating runners and participants with medical devices pick up their Medical Device Bag?
A: Medical Device Bags can be picked up at the Operations Tent, located at the corner of Boylston and Berkeley Streets. A Lactation Station is available in St. James Medical Tent for lactating runners to use post-race.

FINISH AREA FOR RUNNERS

Q: Where are the return shuttle buses to Hopkinton located?
A: Return shuttles to Hopkinton will be located at the corner of Columbus and Berkeley Streets between 1:00 p.m. and 7:00 p.m.

Q: When will I know my official results?
A: All results go through an adjudication process after the race. Results will be posted on www.baa.org and will be sent via email on race day.

If you need to contact the B.A.A. Operations Center, please first contact your Team Captain. B.A.A. Operations Center: (617) 424-7800 (Race Day only).



**VOLUNTEER
 POCKET GUIDE**

FINISH AREA



KEY

- Runners Only
- Family Meeting Area
- Gear Check Area
- TCS Information Kiosk
- Runner's Exits
- Runner's Entrance



128TH BOSTON MARATHON[®]



- ▶ Encourage participants to keep moving through the system.
- ▶ Continually monitor your area for participants who may need assistance.
- ▶ If a participant needs help, locate a medical volunteer who will be wearing a red jacket.
- ▶ In the event of an emergency, call 911.